
SCO ACCOUNTING WEB APPLICATIONS 1

**USERS ARE UNABLE TO SELECT AN APPLICATION -
APPLICATION RADIO BUTTON IS GREYED OUT 1**

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Some user may not be able to select an application after they log in to the SCO applications page because the application button is greyed out, even though the agency's application administrator has added them to the application and/or made them active in the application.

When a radio button is greyed out or not available, it is because the user was not successfully set up, or they have been terminated (usually as a temporary or seasonal employee). If the radio button is not available to a user, but they appear to be correctly set up in the particular application, contact the [dsahelp](mailto:dsahelp@idaho.gov) (208-332-8827).