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# TRAVEL EXPRESS USER MANUAL

## ADMINISTRATION

### INTRODUCTION

The Travel Express administrator is responsible for **Agency** maintenance and **User Maintenance**. First, **Agency Maintenance** should be done to set up the Request and Voucher approval levels, set agency mileage reimbursement rates, etc. Then **User Maintenance** should be done to add new users, assign role to users, assign approval PCAs or Indexes to approvers, and mark users as active or inactive in the application

### AGENCY MAINTENANCE

Set up the Agency section first so that approvers can be assigned to the appropriate approval levels in the User Maintenance section.

1. From the Travel Express main menu, select **Administration**, and then click the **Agency** tab.
2. Click the **BFY** drop down menu to select the current budget fiscal year. The BFY determines the ability of the application to look up and validate fiscal codes such as the TC, PCA, Index, etc.
3. Click the drop down menus for **Request Approval Levels** and **Voucher Approval Levels** to create the number of approval levels needed by your agency for both travel requests and for travel vouchers. Up to three levels can be created for each. The levels are organized in a hierarchy, so that a request or voucher must be approved by the first level before it can be approved by the second.
4. To remove the ability of users to create Requests, set the number of **Request Approval Levels** to **0**. Then, users would only have the option to create vouchers. However, if you have had requests available and requests are disabled while requests are in process, those requests will no longer be seen in Travel Express. Users would have to resubmit a voucher instead.

Figure 1: Approval levels and BFY

The screenshot displays the 'Agency Maintenance' interface for 'Agency: 140 State Controller' and 'BFY: 2011'. It is divided into three main sections: Request Settings, Voucher Settings, and Misc Settings.

- Request Settings:** A table with columns 'Level' and 'Header'. It shows three levels: 1 (Bureau Chief), 2 (Manager), and 3 (Deputy).
- Voucher Settings:** A table with columns 'Level' and 'Header'. It shows three levels: 1 (Bureau Chief), 2 (Manager), and 3 (Fiscal Officer).
- Misc Settings:** Includes checkboxes for 'Email Notification' and 'Use Agency Mileage', and a text field for 'Mileage Only Email'.

At the bottom, there are sections for 'Voucher/Request Group' (with a list of groups like ACCOUNTING, ADMIN, CSC PROGRAMMING) and 'Agency Mileage Table' (with columns for Rate, Valid From, and Valid Thru).

5. Type names for the request and voucher approval levels in the **Header** fields. These will be the names of the approval levels that users will see on the Travel Express screens and the names of the approval levels in Travel Express reports. Do not use special characters or symbols, including **&**, **'**, **“**, **<**, and **\**.

Be sure not to change the approval levels after requests or vouchers have been submitted.

Figure 2 - Misc settings

The screenshot shows the 'Misc Settings' page for Agency 140 State Controller. It includes sections for Request Settings, Voucher Settings, and Misc Settings. The Misc Settings section has checkboxes for 'Email Notification' and 'Use Agency Mileage', and a text field for 'Mileage Only Email'. Below this is a 'Voucher/Request Group' table and an 'Agency Mileage Table'.

Level	Header
1	Bureau Chief
2	Manager
3	Deputy

Level	Header
1	Bureau Chief
2	Manager
3	Fiscal

Rate	Valid From	Valid Thru
0.505	1/1/2008	

Rate	Valid From	Valid Thru
0.485	01/01/2007	12/31/2007
0.505	01/01/2008	

6. Check the **Email Notification** checkbox if you want to enable e-mail notifications. The Approvers will get notification when a request or voucher is ready for approval, and the creator of the document (actual traveler or proxy) will receive notifications when a request or voucher is 'final approved', disapproved, or routed to them for further action. This e-mail notification is not related to the **Mileage Only Email**.
7. If your agency will be using Mileage Only Vouchers, you can enter an e-mail address of the Fiscal Coder in the **Mileage Only Email** field. The Fiscal Coder will receive e-mail notification when a voucher is ready for them.
  - You can use a group e-mail address or an individual person's e-mail address. The e-mail will include "Mileage Only Travel Voucher" in the body, so, depending on your mail client, you could create a mail rule to forward these notifications.
  - You do not need to check the **Email Notification** checkbox to use **Mileage Only Email** notification. However, you can use both.
8. By default, the Board of Examiner's mileage reimbursement rate will be used. [See the State Travel Policy for details](#). To use your agency-determined mileage rate, check the **Use Agency Mileage** checkbox. The rate will be displayed in the **Agency Mileage Table**.
  - a. To stop using the current rate on a specific date, enter the date in the **Valid Thru** field of the **Current** rate and then click **Update**.
  - b. The **Valid Thru** field on the **New** rate will then be populated with the next day's date.

- c. Enter the desired rate in the **Rate** field of the **New** rate, and then click **Insert**.  
If the agency rate is greater than the Board of Examiner’s rate, Travel Express will still use the Board of Examiner’s rate.
9. If desired, create a **Group** or groups which can be applied to requests or vouchers when they are created. **Group** is simply an optional tag to help categorize the requests or vouchers so they can be searched for, or used for creating reports. For example, fiscal coders or approvers may want to find documents by a PCA code, a specific region, or a department name.

- a. Click **Add list item**.

Figure 3 - Add a group

The screenshot shows the 'Voucher/Request Group' interface. It features two columns for 'Level' and 'Header' with input fields for levels 1, 2, and 3. Below these is a 'Voucher/Request Group' section with a 'No rows found.' message. To the right, there are 'Current' and 'New' rate fields with 'Update' and 'Insert' buttons. An 'Agency Mileage Table' is visible on the right side. The 'Add list item' button is circled in red.

- b. Type the name of the group (do not use special characters or symbols, including &, ', “, <, and \), and then click **Save**.

Figure 4 - Name of the group

This screenshot is similar to Figure 3 but highlights the 'Name' input field at the bottom, which contains the text 'Group K'. The 'Save' and 'Cancel' buttons are also visible. The 'Add list item' button is no longer present.

10. Click **Update**. Click **Remove** to delete a group.

Figure 5 - Update agency setting

The screenshot shows the 'Agency' settings page for 'Agency: 140 State Controller' and 'BFY: 2010'. It includes sections for 'Request Settings', 'Voucher Settings', and 'Misc Settings'. The 'Update' button is circled in red. Below the settings, there is a 'Voucher/Request Group' section and an 'Agency Mileage Table'.

11. Click the **User Maint** tab to continue with setting up users.

## USER MAINTENANCE

### ADD AND SET UP NEW USERS

1. Select **Administration** from the Travel Express main menu, and then click the **User Maint** tab.
2. Click **Find New User**.
3. Type the last name or first name of the user, or the first few letters of either name, in the **Last Name** or **First Name** field.
  - To add an employee from another agency, type the last and/or first name and enter their agency number in the **Agency** field. Do not add an employee from your agency to another agency number.
  - If the user is a non-state employee, provide the user's name and e-mail address to [dsahelp@scs.idaho.gov](mailto:dsahelp@scs.idaho.gov)
  - If the user's last name is hyphenated or has an apostrophe, try using just the first name in the lookup.
4. Click **Find**. If the user cannot be found, contact your payroll administrator to make sure that the user has been added to state payroll records.
5. Click **Select** next to the user's name to add and then click **OK** to confirm adding the user.

Figure 6 - Find a new user

The screenshot shows the 'User Maint' window with the 'Agency' tab selected. A 'Find New User' dialog box is open, displaying a 'USER LOOKUP' form. The form has fields for 'Last Name', 'First Name', and 'Agency'. The 'First Name' field contains 'judy' and the 'Agency' field contains '140'. There are 'Find' and 'Cancel' buttons. Below the dialog box, a table of users is visible with columns for 'User Name', 'First Name', 'Last Name', and a 'Select' checkbox. The user 'JUDY A' is selected. The table also has columns for 'App', 'Reg', 'Adm', 'Aud', and 'Email'.

User Name	First Name	Last Name	App	Reg	Adm	Aud	Email
Select JULIE	JULIE		✓	✓			ja@idaho.gov
Select KURTIS	KURTIS		✓				KB@idaho.gov
Select LAWRENCE	LAWRENCE		✓				qb@idaho.gov

6. Click the appropriate roles to assign to the user:
  - **Administrator**. Full administrative functions. It is recommended to have at least two users added for this role so that one can serve as a backup.
  - **Request Approver** - Select the request approver level to assign to the user.
  - **Proxy** (the user can create requests and vouchers for other people. See below.)
  - **Fiscal Coder** – Adds fiscal coding to vouchers.
  - **Approver** - Select the voucher approver level to assign to the user. (You must then either assign specific PCAs or Indexes to approve, or select **Approves for all PCA/Index codes**. See below.)

- **Auditor** (an Auditor added from another agency will only see the View/Edit Request and View/Edit Voucher menus, even if you add them as Approver, Coder, etc.)

Figure 7 - User settings

<input type="button" value="Cancel"/>			<input type="button" value="Add User"/>
User Name	JULIE	Active User	<input checked="" type="checkbox"/>
First Name	JULIE	Administrator	<input type="checkbox"/>
MI		Request Approver	<input checked="" type="checkbox"/> Travel Approver
Last Name		Proxy	<input type="checkbox"/>
E-mail	julie@idaho.gov	Fiscal Coder	<input type="checkbox"/>
Home Station		Approver	<input checked="" type="checkbox"/> Supervisor
Vendor Sfx	SE	Auditor	<input type="checkbox"/>
License			

7. Change the Vendor suffix in the **Vendor Sfx** field, if necessary. The Vendor suffix will default to SE if that is the suffix for the user on the Vendor Edit Table. If the vendor suffix for the user is not SE, then the lowest numeric value will be used (e.g., 01).
8. Add the user's **License** plate number, if needed. This will be added automatically to the **Personal Vehicle** field on a request or voucher when one is created.
9. Click **Add User**.
10. If the user is an **Approver** for vouchers, you must assign all or specific PCAs or Indexes for which they will be authorized to approve or assign the approver to approve all PCA/Indexes.

To assign *all* PCAs or Indexes:

- a. Check **Approver** and then select the Approval level (depending on the number of levels you have defined.)
- b. Check the **Approves for all PCA/Index codes** check box.
- c. Click **Update User**.

To assign *specific* PCAs or Indexes:

- a. Check **Approver** and then select the Approval level (depending on the number of levels you have defined.)
- b. Click **Update User**.
- c. Check the check boxes next to the PCAs or Indexes to be assigned.
- d. Click the right arrow to assign the PCAs or Indexes to the user.
- e. Click **Update User**.

Figure 8 - Assign PCAs or Indexes to approver

Cancel Update User

User Name: JULIE  
First Name: JULIE  
MI:   
Last Name:   
E-mail: julie@idaho.gov  
Home Station:   
Vendor Sfx: SE  
License:   
Active User:   
Administrator:   
Request Approver:  Travel Approver  
Proxy:   
Fiscal Coder:   
Approver:  Supervisor  
Auditor:

Created by: JULIE Edited by:   
JULIE may approve for the assigned PCA/Index codes  
 Approves for all PCA/Index codes

Unassigned		Assigned	
Code	Description	Code	Description
<input checked="" type="checkbox"/>	01110 ADMIN, DIR	<input type="checkbox"/>	01113 ADMIN
<input type="checkbox"/>	01130 INTRSTE	<input type="checkbox"/>	01114 ADMIN
<input type="checkbox"/>	01310 ADM, FISCAL		
<input type="checkbox"/>	01323 ADMIN		
<input type="checkbox"/>	01330 HQ COMMON COST		
<input type="checkbox"/>	01340 ADMIN SOCIAL SECURITY		

11. A **Proxy** can create requests or vouchers for other people and will have access to their requests and vouchers in Travel Express.
  - a. Click the check box next to **Proxy**.
  - b. Click the check box next to a name in the list of unassigned users.
  - c. Click the arrow to assign the user(s) to the proxy.
  - d. Click **Update User**.

Figure 9 - Add proxy names

Cancel Update User

User Name: CARRIE  
First Name: CARRIE  
MI:   
Last Name:   
E-mail:   
Home Station:   
Vendor Sfx: SE  
Active User:   
Administrator:   
Request Approver:   
Proxy:   
Fiscal Coder:   
Approver:   
Auditor:

Created by RUTH Edited by RUTH  
CARRIE may create requests or vouchers for the assigned individuals

Unassigned		Assigned	
Code	Description	Code	Description
<input type="checkbox"/>	ANNIE	<input type="checkbox"/>	AMA
<input type="checkbox"/>	ANN	<input type="checkbox"/>	BONNIE
<input type="checkbox"/>	BRENDA		
<input type="checkbox"/>	CAROL		
<input type="checkbox"/>	CAROLYN		

12. Continue adding users. When finished, click **Travel Express Menu** or **Logoff**.

## UPDATE EXISTING USERS

1. Select **Administration** from the Travel Express main menu, and then click the **User Maint** tab.
2. Click **Select** next to a user's name. Users from another agency (e.g., a legislative auditor) have their agency number displayed in the **Agency** column.)

Figure 10 - Select user

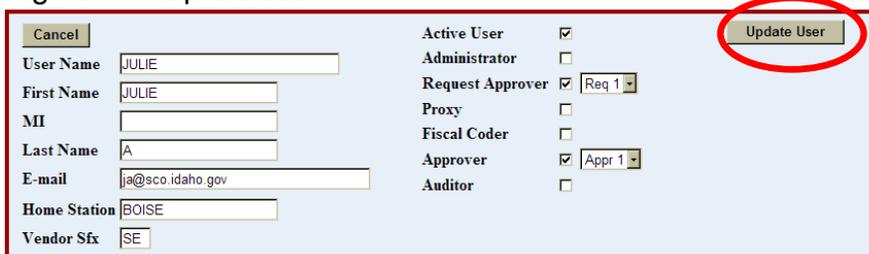


The screenshot shows the 'User Maint' interface with three tabs: 'User Maint', 'Agency', and 'Master Adm'. Below the tabs is a search bar labeled 'Find New User' and radio buttons for 'Active', 'Non Active', and 'All User'. A table lists users with columns: User Name, First Name, MI, Last Name, Agency, Act, Proxy, Fiscal, All, App, Req, Adm, and Aud. The 'Act' column has checkmarks for all users. The 'Select' button next to each user name is circled in red.

User Name	First Name	MI	Last Name	Agency	Act	Proxy	Fiscal	All	App	Req	Adm	Aud
Select AARON	AARON			140	✓							
Select MICHAEL	MICHAEL	SCOTT		140	✓							
Select JANET	JANET	L		140	✓							
Select KATHERINE	KATHERINE	M		140	✓							
Select VICTORIA	VICTORIA	J		140	✓							
Select STEPHEN	STEPHEN	K		140	✓							
Select HELENE	HELENE	E		140	✓							
Select BRANDON	BRANDON			140	✓						✓	

3. Make changes to the user's roles or approval levels, and then click **Update User**. A user's name is automatically entered from their Payroll file. If it is incorrect, contact your Payroll administrator or the SCO's Payroll help desk - [dsphelpdesk@sco.idaho.gov](mailto:dsphelpdesk@sco.idaho.gov).

Figure 11 - Update user



The screenshot shows the 'Update User' form. It has a 'Cancel' button on the top left and an 'Update User' button on the top right, which is circled in red. The form contains several input fields and checkboxes:

- User Name: JULIE
- First Name: JULIE
- MI: (empty)
- Last Name: A
- E-mail: ja@sco.idaho.gov
- Home Station: BOISE
- Vendor Sfx: SE
- Active User:
- Administrator:
- Request Approver:  Req 1
- Proxy:
- Fiscal Coder:
- Approver:  Appr 1
- Auditor:

4. If a user happens to be logged in when you make changes, they may need to log off and log back in to see the changes.
5. Click **Update User**.