

The State Controller's Computer Service Center is wholly funded by customers (dedicated funding). Rates are established to generate only the revenue required to cover the costs of the Computer Service Center. These expenses include, but are not limited to:

- Hardware/Software Maintenance
- Hardware/Software Upgrades
- Personnel Cost

An SA-50 Interagency Billing Statement will be generated when services and/or resources are used, and sent at the beginning of each month. Included in the statement are detailed reports defining services/resources used, along with a summary. All services and rates are listed below.

\*\* A **Service Code** is a code used to determine the category of service and will appear as such on your monthly billing statement.

### BILLING RATES ON SERVICE

SERVICE CODE	RESOURCE DESCRIPTION	AMOUNT	UNIT OF MEASURE
106	Envelope Folding and Sealing	\$22	Per Hour
107	Network Server Access	\$322	Per Machine
109	Open Systems Storage	\$1.95	Per GB
110	Data Control Services (OPS)	\$22	Per Hour- Special Work Request by Customer
113	Overtime OPS On-site	\$40	Per Hour - Weekend/Holiday – 2 Hour minimum
114	Overtime LAN On-call	\$20	Per Workday Unit -1 Unit Minimum
114	Overtime LAN On-call	\$40	Per Weekend/Holiday Unit-1 Unit Minimum
115	Overtime LAN On-site	\$65	Per Hour – 2 Hour Minimum
116	Overtime SYSTEMS On-call	\$20	Per Workday Unit -1 Unit Minimum
116	Overtime SYSTEMS On-call	\$40	Per Weekend/Holiday Unit-1 Unit Minimum
117	Overtime SYSTEMS On-site	\$65	Per Hour – 2 Hour Minimum
119	Overtime DP On-call	\$20	Per Workday Unit -1 Unit Minimum
119	Overtime DP On-call	\$40	Per Weekend/Holiday Unit-1 Unit Minimum
121	IT Application Documentation	\$65	Per Hour
122	Overtime DP On-site	\$65	Per Hour – 2 Hour Minimum
138	Open System Backup	\$4.19	Per GB Transfer
152	OPS ESP Development	\$35	Per Hour
169	DASD and HSM Storage Rental	.0018	Per Megabyte / Per Day
176	Server Housing Cost	\$250	Monthly Per Rack (\$200 One Time Set-up Fee)
177	Hosting Cost		Based Upon Service Type
178	LAN Support	\$65	Per Hour
182	Tape Storage Rental	.00015	Per Megabyte / Per Day
186	Software Charges	Actual	Cost of Software
188	Equipment Purchase	Actual	Cost of Equipment
190	IT Application Management/Support	\$65	Per Hour
191	IT Application Analysis	\$65	Per Hour
192	IT Application Programming	\$65	Per Hour
193	IT Tech Support & DB Admin	\$65	Per Hour
201	CPU Hours Used	\$1,250	Per CPU Hour
203	TSO CPU Hours Used	\$1,250	Per CPU Hour
235	Open System CPU	\$140	Per SBU Hour
252	Lines Printed – Local	\$1.08	Per 1,000 Lines

255	Laser Pages Printed	\$6.50	Per 100 Pages
257	Special Forms Printed	.053	Per Page
280	Shift Adjustment	17%	Batch Discount 6 P.M. – 6 A.M.
305	TCP/IP FTP Megabytes Transfer	00.03	Per Megabyte
340	NOMAD CPU	\$1,250	Per CPU Hour
390	ADABAS CPU	\$1,250	Per CPU Hour
390B	ADABASE Batch CPU	\$1,250	Per CPU Hour
391	CICS CPU	\$1,250	Per CPU Hour

**If services are being performed for multiple customers – cost will be allocated accordingly.**

- Other services, such as Virtual Storage K-Hours and CICS Terminal Transaction Charges may be captured and reported even though there is no charge for that service.
- Batch jobs completing between the hours of 6 pm and 6 am are given a 17% discount (on all resources except special forms charges) on the total job cost.
- Special forms rate is adjusted to new cost with each shipment of forms inventory.
- \*On-call and on-site billed and compensated hours ultimately are determined by work required and Management discretion.