

The background of the top half of the page is a stylized illustration. It shows a dark blue mountain peak with a climber in a blue suit and green backpack ascending the left side. A large, bright yellow sun is positioned behind the mountain. The sky is light blue with several white, fluffy clouds. The overall scene is bright and positive.

Multi-Factor Authentication

CURRENT STATE

Employees use the combination of their StateID and password to access the SCO Enterprise Dashboard.

FUTURE STATE

In addition to a StateID and password, employees will be required to use the Duo Mobile App to securely access Luma. This adds a second layer of security to your account

BENEFITS

- ★ Multi-factor authentication protects data and our systems from risks such as cyberattacks.
- ★ Verifying your identity with Duo Mobile prevents anyone except you from logging in. If a password is hacked, guessed, or even phished, that's no longer enough to give an intruder access

HOW DOES IT WORK

1. State employees log into the SCO Enterprise Dashboard with their StateID and password.
2. The credentials are validated, and if correct, the user can initiate a push notification on their phone with the Duo Mobile App.
3. The employee simply taps 'Approve' on the push notification to confirm their identity. The employee has now successfully logged in.

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