



PaymentWorks or IPRO? A Quick Decision Guide

Purpose: Compare the differences between PaymentWorks and IPRO and identify when to use each system.

PaymentWorks: What is it, and when do I use it?

PaymentWorks is the State's vendor portal used for vendor onboarding and vendor record updates. It is a secure connection between vendors and the state resulting in a process that greatly reduces fraud. PaymentWorks assists with validating and verifying the following vendor information:

- Vendor's addresses with USPS
- Vendor's EIN or SSN with the IRS
- Banking information for payment (if being paid through ACH)
- Sanctions list check (SAM.gov and Medicaid and OFAC Lists)

If PaymentWorks identifies a discrepancy in a vendor's submission, they may return a vendor's submission or reach out directly to the vendor to verify information. The time it takes for PaymentWorks to verify vendor information varies based on the information the vendor provides in their submission to PaymentWorks and the timeliness of the vendor's responses.

If a vendor does not register in PaymentWorks, their vendor record cannot be created or updated and payment for goods or services provided to the State may be delayed.

IPRO: What is it, and when do I use it?

IPRO is the State's supplier portal where a vendor can interact with and view transactions that are processed in Luma. Vendors can do the following in IPRO:

- Create a supplier account
- Review purchase orders and check invoice statuses
- View processed payments and remittance information
- Submit responses for business opportunities posted by state agencies
- Maintain supplier-side account preferences