HR-050-010: Create and Maintain Competency Models

As DHR/Agency, I want to:

1. To be able to run reports off competencies

HR-050-020: Assign Statewide Goals

As DHR/Agency, I want to:

- 1. To see current and previous statewide goals
- 2. To be able to update statewide goals
- 3. To be able to create/enter statewide goals
- 4. To be able to notify managers/supervisors of statewide goals
- 5. To be able to cascade goals
- 6. To designate which goals are for which employee
- 7. To view which employee goals have been aligned with statewide goals

As Manager/Employee, I want to:

1. To be able to view the statewide goals

As Agency Leadership, I want to:

1. To be able to see current statewide goals

HR-050-030: Assign Agency/Unit Goals

As Agency Goal Updater, I want to:

- 1. To be able to review the HR knowledgebase to understand how to set agency/unit goals
- 2. To be able to review agency and statewide goals
- 3. To be able to develop agency/unit goals
- 4. To be able to assign agency/unit goals
- 5. To be able to pull a report on the number of employees assigned to each agency/unit goal
- 6. To be able to create the agency strategic plan in the system and have that information feed into goals
- 7. To be able to pull reports on a unit team
- 8. To be able to set up scoring for the goals
- 9. To be able to pull a report to view an agency-wide score
- 10. To be able to edit an agency goal
- 11. To be able to remove or cancel
- 12. To dynamically assign goals
- 13. To be able to lock agency goals so there are no edits
- 14. To be able to include text that identifies examples of performance levels for each goal
- 15. To be able to see past goals

HR-050-040: Set Performance and Development Goals

As Manager, I want to:

- 1. To be able to review the HR knowledgebase to understand how to set goals
- 2. To be able to review agency/unit goals
- 3. To be able to review statewide goals
- 4. To be able to draft individual performance and development goals
- 5. To be able to finalize individual performance and development goals
- 6. To be able to edit individual performance and development goals
- 7. To be able to add a multi-year goal (i.e. underfill plan) and tie it to a later goal date
- 8. To be able to attach documentation
- 9. To modify a finalized goal
- 10. To be able to approve/align on the employee's behalf
- 11. To be able to see what other systems are affected if I edit a goal
- 12. To be able to see all progress if I am a new supervisor to the employee
- 13. To create different templates for performance and development goals
- 14. To see the employee and position's history of goals
- 15. To be able to lock a goal so the employee cannot edit it
- 16. To be able to see higher tier goal edits dynamically in aligned goals
- 17. To be able add comments to goals
- 18. To be able to export/print goals
- 19. To be able to route goals to their manager or HR for input/comments/feedback
- 20. To be able to add attachments to goals
- 21. To be able to have goal status options
- 22. To be able to categorize goals and define impact to overall evaluation rating (performance vs development)
- 23. To be able to run reports on goal categories
- 24. To receive notifications of upcoming goal due dates

As DHR/Agency, I want to:

1. To be able to run reports on goal categories (all goal data)

As Employee, I want to:

- 1. To be able to align on individual performance and development goals
- 2. To be able to add comments to my goals
- 3. To be able to suggest/create my own performance and development goals
- 4. To be able to edit goals
- 5. To be able to export/print goals
- 6. To be able to add attachments to goals
- 7. To receive notifications of upcoming goal due dates

HR-050-050: Create and Maintain Employee Goals & Talent Profiles

As Employee, I want to:

- 1. To be able to review the HR knowledgebase to understand the goals and talent profile
- 2. To be able to review my goals and talent profile
- 3. To be able to update goal progress

- 4. To be able to update my skills and qualifications
- 5. To be able to update my competencies
- 6. To be able to submit my changes
- 7. To be able to upload documentation
- 8. To be able to review my goal progress if my supervisor updates the progress
- 9. To receive notifications when my skills are validated
- 10. To receive notifications when my goals are updated
- 11. To be able to request a goal to be cancelled or changed

As DHR/Agency/Manager, I want to:

- 1. To be able to review the HR knowledgebase to understand the goals and talent profile
- 2. To be able to review my employee's goals and talent profile
- 3. To be able to update my employee's goals based on progress
- 4. To be notified when my employee updates their goal progress
- 5. To be able to finalize my employee's goals
- 6. To be able to validate my employee's skills/qualifications
- 7. To be able to view documentation uploaded by my employee
- 8. To be able to attach documentation
- 9. To be able to update employee's goal progress
- 10. To be able to cancel a goal
- 11. To be able to hide raw scores
- 12. To be able to edit finalized goals

HR-050-060: Conduct Ongoing and Frequent Feedback

As Employee, I want to:

- 1. To able to update talent profile and goals based on check-in
- 2. To review talent profile and career development plan

As a Manager +1, I want to:

- 1. To be able to see the employee records that my employee supervises
- **2.** To be able to edit goals
- **3.** To be able to view team's goals (direct reports and indirect reports)

As a Manager, I want to:

- 1. To able to update talent profile and goals based on check-in
- 2. To review talent profile and career development plan
- 3. To attach relevant documentation if applicable
- 4. To be able to delegate and notify a proxy
- 5. To be able to view team's goals (direct reports and indirect reports)
- 6. To create a note

As DHR/Agency, I want to:

1. To be able to delegate and notify a proxy

- 2. To be able to view documentation that was uploaded
- 3. To be able to see goals set by managers (to run a report of goals based on manager)
- 4. To be able to view and edit supervisor notes

HR-050-070: Complete 360 Feedback

As Employee, I want to:

- 1. To be able to complete a 360 feedback for themselves
- 2. To be able to review feedback
- 3. To be able to acknowledge receipt of feedback
- 4. To be able to review past 360 feedback
- 5. To be able to request 360 feedback
- 6. To request feedback participants

As Manager, I want to:

- 1. To be able to edit/redact or summarize feedback to share with an employee
- 2. To be able to close the 360 feedback by a certain date and manage late responses as needed
- 3. To be able to close out 360 feedback even if employee does not acknowledge receipt
- 4. To be able to send 360 feedback to outside entities not in the state's Infor system
- 5. To compare 360 feedback by position/unit/manager
- 6. To be able to see and categorize who submitted comments
- 7. To be able to launch the 360 feedback form and select the participants
- 8. To update development goals based on feedback
- 9. To be able to create/select a customized template
- 10. To manually add feedback received outside of the 360 feedback

As DHR Agency/Manager +1, I want to:

- 1. To be able to view 360 feedback for an employee
- 2. To be able to create a customized template
- 3. Configure a notification to feedback explaining anonymity expectations

As Feedback Participants, I want to:

- 1. To be able to receive a link to complete feedback
- 2. To complete and submit feedback
- **3.** To receive a notification reminding me to complete the feedback
- 4. To be able to deny a feedback request

HR-050-080: Conduct Performance Evaluation

As Employee Evaluation Approver, I want to:

- 1. To provide comments or feedback or edits needed to manager
- 2. To be able to approve or return an evaluation
- 3. To see the audit trail

As Employee, I want to:

- 1. To leave comments on my finalized evaluation
- 2. To sign or refuse to sign an evaluation
- 3. To add attachments to an evaluation
- 4. To be able to receive and review an evaluation
- 5. To be able to see prior evaluations (from other agencies and after separation)
- 6. To receive notifications when evaluations are assigned to them
- 7. To complete a self-evaluation
- 8. To print an evaluation

As Manager, I want to:

- 1. To attach documents to an evaluation
- 2. To allow peer managers to add/edit/finalize evaluations
- 3. To be able to finalize evaluation after the employee's review
- 4. To copy and paste text into an evaluation
- 5. To utilize spell check and have work autosaved
- 6. To add comments to evaluation if edits made after approval
- 7. To be able to review our dashboard for upcoming evaluations
- 8. To receive notification of evaluations due soon
- 9. To be able to start an evaluation
- 10. To submit an evaluation for approval
- 11. To share evaluation with employee
- 12. To receive a notification that the employee refused to sign
- 13. To print an evaluation

As Manager +1, I want to:

- 1. To see upcoming evaluations that are due
- 2. To see evaluation status by manager

As DHR/Agency, I want to:

- 1. To finalize evaluation without employee
- 2. To hide raw evaluation scores from employees
- 3. To require evaluations with particular ratings to go to HR or other appropriate stakeholders first
- 4. To access all evaluations and be a part of the approval process if necessary
- 5. To see audit trail
- 6. To see evaluation status by manager
- 7. To edit or modify evaluations
- 8. To pull reports on evaluation data
- 9. To be able to return a finalized evaluation back to draft status
- 10. To assign the evaluation to a different reviewer
- 11. To finalize evaluations without review process
- 12. To be able to delete evaluations
- 13. To be able to see upcoming evaluations
- 14. To be able to see all previous/current evaluations for all State of Idaho employees